

SRSS Hospital Visits Budapest 3 & 4 October 2019

Each team will receive the proforma, prefilled by each hospital, detailing their resources.

Each hospital visit will detail the existing ambulatory process with recommendations for improvement. In particular, cost-neutral changes which can be implemented without delay and future possibilities for improvement which may take time and resource.

To facilitate uniformity of each clinical team's hospital report, the following template should be followed :-

Patient selection

Key Points:- Co-morbidities, Procedures

Preassessment

Key Points :- Who, where, when.

Patient Admission

Key Points :- Location, Beds/Trolleys/Chairs, Fasting, Consent

Operating Theatre

Key Points :- Scheduling, Dedicated Theatres, Proximity to Ambulatory Unit

Patient Discharge

Key Points:- Protocol-based, Follow-up

Workforce and Staffing

Key Points:- Nursing, Medical, Ancillary

Performance Measurement and Monitoring

Key Points:- Performance Indicators, Patient Satisfaction